



# Your Trusted Clinical Partner for In-Home Patient Care

Specializing in Ig and Alpha-1 Therapies



## Why choose Advanced Infusion Care (AIC) as your partner for in-home patient care?

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200+

experienced nurses on staff, which allows for consistent patient care

98%

of patients receive care from an AIC-employed nurse

97%

patient medication adherence rate

99%

patient satisfaction

24/7

access to a dedicated team of clinical and support staff



**AIC is not like other specialty pharmacies. We specialize in a select few therapies tailored for patients with rare diseases, enabling us to possess in-depth expertise and deliver exceptional clinical care. We offer a streamlined onboarding and communication process for both patients and providers.**

## Center of Excellence Clinical Approach to Patient Care

**Dedicated team for patient care and service delivery that includes:**

### Clinical Pharmacists

- + Deliver disease-specific medication review and education to all patients
- + Monthly patient adherence calls to review patient tolerability and complete refill assessment
- + Assist provider with dosing review and recommendations as needed



### RN Clinical Review Specialists

- + Conduct clinical review of every new referral
- + Ensure documentation complies with insurance requirements
- + Dedicated clinical appeals team to assist with insurance denials



### Home Infusion Nurses

- + **200+** experienced nurses on staff
- + **98%** of patients receive care from an AIC-employed nurse
- + Certified in IV and SubQ medication administration
- + Hold Immunoglobulin National Society (IgNS) and pediatric certifications
- + Undergo advanced and ongoing clinical training



### Patient Access Specialists

- + Review and check benefits for every patient
- + Initiate patient welcome call within 24 hours of receiving referral
- + Communicate financial assistance opportunities to patients
- + Facilitate ongoing insurance reauthorization for continuity of care





## Streamlined Onboarding Process Makes It Easy to Get Patients Started

- 1 Simply **fax the completed** patient referral form and documentation to **844.259.0209**.
- 2 Patient is called **within 24 hours** after referral is received.
- 3 Benefits are quickly **reviewed and verified**.
- 4 **RN conducts clinical review** to maximize approval success.
- 5 **Our team submits to insurance** for prior authorization.
- 6 Provider office is **updated on approval status** throughout the process.

## Stay updated with ongoing patient care from our home infusion nurses



Patient is called 24-48 hours before each infusion to confirm appointment and ensure medication supplies have arrived.

+ Provider office is **notified if any scheduled visit is canceled or changed**



In-home infusion service conducted.

+ If desired, provider office is **sent infusion nursing notes and POC after each infusion**



Patient is called 48 hours after each infusion to assess therapy response.

+ Provider office is **notified if any safety concerns** arise during infusion or post infusion



Referral forms are available from your AIC representative and on our website at: [aiscaregroup.com/patient-referral-forms/](https://aiscaregroup.com/patient-referral-forms/)  
If you have any questions or need assistance, please call **800.482.8466**

To learn more about our capabilities  
or to get started, contact your  
AIC representative or contact us:

[aiscaregroup.com/AIC](http://aiscaregroup.com/AIC) | 📞 800.482.8466

"AIC has been a great partner for us.  
Their clinical expertise and focus on  
patient care has truly served as an  
extension of our practice."

— Dr. Gavin Brown

## Nationally Recognized Quality

AIC holds dual accreditation from URAC and Accreditation Commission for Health Care (ACHC), undergoes regular inspections by the FDA and State Boards of Pharmacy, and is a proud member of IgNS.

