



Advancing quality.
Improving lives.



1000+

years of combined experience
among our nursing staff

97%

of patients receive care from
an AIC-employed nurse

100%

of self-infusion patients receive
annual safety retraining visits

97%

patient medication
adherence rate

99%

patient satisfaction

Advanced Infusion Care is
more than a pharmacy. We're
your partner in care.

At Advanced Infusion Care (AIC), we apply a
team approach to intravenous and subcutaneous
immunoglobulin (Ig) therapy patient care.

Collaboration between physicians and the nationally
accredited AIC home infusion team ensures the
consistent delivery of patient-specific, specialized
in-home infusion services to patients across the
country, helping to improve outcomes—and lives.

“AIC has been so collaborative and easy
to work with. I truly believe they want the
same thing I do—the best possible care
for my patients.”

Carla Duff, MSN, ARNP, Florida

Johns Hopkins All Children's Hospital Outpatient Care Center

Dedicated to improving care

AIC goes above and beyond to support infusion patients and empower providers.

A team approach to Ig care

Every AIC patient has 24/7 access to a dedicated team of clinical and support staff, decreasing response time, increasing consistency and improving outcomes and patient safety.

This team provides custom Ig care, including individualized patient assessments and progress monitoring:

- + **Clinical pharmacists:** Specially trained pharmacists address patient care needs and provide professional assistance in the selection of Ig products that meet the healthcare conditions (e.g., primary immune deficiency disease, autoimmune disorders, transplant, dysmotility) and restrictions of each individual patient, helping to avoid contraindications.
- + **Infusion nurse specialists:** AIC nurses certified in intravenous and subcutaneous medication administration provide in-home infusion care along with self-infusion and infusion pump training, providing assurance to providers and confidence to patients.
- + **Intake managers:** Dedicated professionals review and check benefits for every AIC patient, gathering all documentation needed for clinical or payer approvals. Intake managers call patients within 24 hours of receiving referrals to let patients know they're working on verifying benefits.

Ig-specific intake staff to expedite the patient onboarding

Supply to meet your Ig infusion needs

AIC is contracted with multiple Ig suppliers for long-term supply agreements to help guarantee product availability and onboard more patients.

We are a limited pharmacy distribution partner for several therapies, including Asceniv™, Cutaquig®, Cuvitru®, Gammalex®, HyQvia®, and Xembify®.

Over 99% of medications and supplies received by patients on time.

Nurses who exceed expectations

We have more than 140 fully certified and highly trained nurses on staff, all of whom are committed to doing more to provide the best possible care for patients. On-staff nurses provide care to 97% of AIC patients.

All nurses wear personal protective equipment (PPE) in patients' homes and are trained to handle adverse events during patient visits.

To enable continuity of care, AIC nurses provide ongoing communication with physicians, confirming all orders have been followed.

Nationally recognized quality

- + AIC is recognized by top independent pharmacy accreditors, URAC and the Accreditation Commission for Health Care (ACHC)
- + Our nurses hold Immunoglobulin National Society (IgNS) and pediatric certifications
- + Our pharmacies are inspected by national and state boards of pharmacy



It's easy to get started.

AIC is your partner in patient management, helping to onboard patients or transition them to Ig therapy. We work with patients, insurance companies and your office to secure needed authorizations and complete clinical paperwork. We're proud to do more for the providers we serve—100% of our referral sources would recommend AIC to a colleague.

For the most efficient onboarding, each in-home referral should begin with the following:

- + Most recent progress notes outlining patient's current presentation, signs and symptoms, diagnosis and plan for care
- + Any diagnostic testing, labs or studies completed
- + Complete history and physical, VAD report (if applicable) and any office visit notes made throughout the diagnostic process
- + Signed order for home infusion (clinical consultation is available if necessary)

Referral forms for both IV and SubQ therapies are available at aiscaregroup.com/AIC. Once the referral is evaluated by a clinical review specialist, a representative from AIC will contact you with disease- and insurance-specific requirements.



ABOUT AIS HEALTHCARE

As the leading provider of targeted drug delivery (TDD), infusion care and ophthalmic solutions, AIS Healthcare is committed to doing more of what matters. From pharmacies that put patient safety first to comprehensive services that enhance the entire care experience, we go beyond the expected in everything we do.

To learn more about our capabilities or to get started, contact your AIC representative or contact us:

aiscaregroup.com/AIC | 📞 800.482.8466

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